

FAQs:

2008 Dates:

Saturday August 2, 2008
The Riverbend Centre
Austin, TX

Doors open at 9am and close at 4pm

Where is the Riverbend Centre located? And how do I get there?

The physical address is:
Riverbend Centre
4214 N. Capital of Texas Hwy
Austin, TX 78746
www.riverbendcentre.com

The Riverbend Centre is located just over the 360 bridge on the Capital of Texas Highway.

Where can I buy tickets?

Please visit www.AustinKidsDay.com. Also, tickets are available at all GetTix ticket outlets: Run-Tex, Waterloo Records, University Co-op, Ace Hardware or by phone toll free 1.866.443.8849.

You can also buy tickets at the show, enter through the East & West Entrance and head inside to the box office.

Allowed/Prohibited Items:

Guests and their belongings are subject to search upon entry or re-entry. You can help keep the lines moving quickly by leaving large bags at home.

You may bring in the following:

Blankets
Personal camera equipment (ie: small digital cameras or point-and-click 35mm cameras)
Baby bottles
Yourself!!

You may NOT bring in the following:

Umbrellas, in the event of rain, festival will all be moved indoors
soft-sided coolers
Glass containers
Cameras with detachable lenses are prohibited
Alcohol
Kites

Weapons of any kind
Illegal substances
Food or beverages
Skateboards, scooters, or personalized motorized vehicles
Fireworks
Pets (except service dogs)
Video equipment: No video recording will be allowed
Audio recording equipment
No illegal vending is permitted. No unauthorized/unlicensed vendors allowed
Unauthorized solicitations, handbills, sampling, give-aways, etc.

Contact Info:

Questions for Austin Kids Day?
Contact us via email at info@austinkidsday.com or call us the AKD Hotline
1.800.961.7661

Are strollers allowed within the festival grounds?

Yes! Strollers are allowed within the festival grounds and there will be a stroller check that you can use to check your stroller for the day or temporarily. There are three stroller checks- see the map for specific locations!

Re-entry/Ins and Outs?

Re-entry is allowed as long as your ticket is in hand, you have a stamp, or wristband.

Food:

Bring your appetite! El Arroyo and Out There Cooking has joined forces to bring you an expansive menu with options like chicken salad wraps, cheese-burger sliders, falafel & hummus veggie wraps, french fries, tasty treats, cotton candy, snow-cones, ice cream and much much more!!

Lost and Found:

If you misplace something during the day of the festival, please feel free to email us at info@austinkidsday.com or call the AKD hotline at:
1.800.961.7661

Cash & Credit Cards:

Credit card purchases are allowed for tickets, merchandise, and select vendors; however, credit cards are **not** allowed to purchase food or beverages, but have no fear we are working very hard to get an ATM on site. In other words, bring extra cash to keep yourself hydrated, purchase food, memorabilia, merchandise, tickets, etc.

Transportation and Parking:

Thanks to Premier Parking & Travis County Sheriff's Dept. you shouldn't have a problem getting in and out of the event! FREE General Admission Parking in

the West Lot. Valet Parking/VIP Parking Available are available in the East Lot. There will be parking attendants on hand to help you out and you can refer to the site map to familiarize yourself with the parking situation.

Map:

Attached you will find a detailed map of the festival grounds. Please download and print out so you will be prepared to find your favorite activities!

Opening Time?

Doors open at 9am and the performers start rocking at 10:30!! So don't be late!!

Error in my shipping address?

Get Tix is your source for ticket and shipping information, please contact them at: 1.800.443.8849 or visit their website for more information www.get-tix.net

Rock-Star Dress up Contest?

Dress up as your favorite Rock Star, Musical Icon, & Fairy Tale Princess for the chance to win fun prizes and stand where the stars perform on the big stage!! Be sure to sign up from 9-12 for a chance to show off your great costume. This includes you too parents! And if you don't bring your costume, head over to **Pigtails & Crewcuts** to get a dress-up package!

Categories for the contest are:

- Best Dressed Rock Star 5 & under
- Best Dressed Rock Star Ages 6 & Up
- Best Dressed Fairy Tale Princess 5 & under
- Best Dressed Fairy Tale Princess Ages 6 & Up
- Best Dressed Parent
- Best Overall Costume

Wheelchair Availability?

The Riverbend Centre is wheelchair accessible with direct car drop-off, elevators, ramps, concrete sidewalks and additional seating for wheelchairs.

Info for smokers?

Due to venue policy there is no smoking on all grounds of the festival. Please help us by abiding to these rules and doing your best to help set an example for the kids that smoking is not encouraged. Thank you.

Autograph Signing?

After selected artist performances, they will be upstairs for 30 minutes taking pictures and signing autographs with all of you* and throughout the day you may catch your favorite star wondering around the festival grounds!

*subject to change without notice

When can we arrive? When do we have to leave?

Doors open promptly at 9am so make sure to show up at 8:45 for a good parking spot. There will be lots of in-and-out travel through the day so you shouldn't have a problem finding a spot by either parking in general admission or using the valet service. Activities end at 4pm

How is traffic going to be handled?

Travis County Sheriff's Department will provide traffic control. Parking attendants will guide you once you enter the parking lot.

Will tickets be available for purchase at the front gate?

Of course!! When you arrive, if you have not purchased a ticket, you will be directed to the box office through the East or West entrance where you will purchase your tickets, and THEN you will be allowed into the festival grounds! Patrons must purchase a ticket to be allowed in the festival.

Can you tell me where I can check the status of my ticket, how I can change my mailing address etc...

Get Tix is your source for ticket and shipping information, please contact them at: 1.800.443.8849 or visit their website for more information www.get-tix.net

What types of other Vendors will be onsite?

- **El Arroyo & Out There Cooking** will be providing excellent gourmet food and tasty treats for the kids for BREAKFAST & LUNCH! check out the menu [here](#) (link to schedule)
- **Pigtails & Crewcuts** will be providing rock-star dress ups, kids haircuts, retail clothing, costumes, and so much more.
- **Beary Cute Stuffables**- will be providing a great workshop where kids can create their own stuffed bear and make magical wishes come true!
- **Longhorn Kids Club**- will be offering information & registering new members.
- **Nic's Drum Studio** - will be presenting on-site drum demonstrations, lessons, educational materials, merchandise, and a "musical petting zoo."
- **Sock-Hop** - will be providing inflatable moonwalks and obstacles for everyone to enjoy!
- **The River 102.3FM & KASE101** - will be providing radio call-ins and promo support!
- **Games2U**- will be providing a 40' trailer equipped with HiDef Flat Screen TV's featuring X-Box 360, PS3, & Nintendo Wii.

- **Austin Kids Directory** - will be providing on-site member information and registration
- **Covert Saturn** - will be on-site featuring several cars from their very *green* marketing campaign- RETHINK! You could drive away in a Saturn today, visit Covert Saturn!
- **Austin Fire Department**- will be on site providing safety lesson and information
- **Vitamin Water**- will be onsite giving away free samples
- **Bright Horizons**- will be onsite raising awareness worksite child care, early education, and work-life consulting services.
- **Lauren Portrait Art**- will be providing professional photography services for families all day, which include two very special sitting sessions from featured AKD artists!

Can you send me info on becoming a vendor at Austin Kids Day 2008?

There is still time to become a vendor, but spots are running out fast!! Please contact chas@austinkidsday.com if you are interested in becoming a vendor.

Is there any way to volunteer for AKD?

Have you ever wanted to be a part of a great festival that benefits children, families, local business, artists, and the greater Austin community?

Look no further than the 2nd Annual Austin Kids Day, Saturday, August 2, 2008 at The Riverbend Centre! No job is too big or too small that you can't take action to help out a friendly hand by becoming an **Official Austin Kids Day Ambassador!**

What are the opportunities for volunteers?

By becoming an **Austin Kids Day Ambassadors** you have the opportunity to work the festival in an area of your interest, which include the following categories:

- Patron Meet & Greet
- Festival Map & Vendor Location Assistance
- Ushers
- Ticket takers
- Merchandise booth administrators

- Beverage, Food, & Retail Vendor assistance
- Stage hands
- Runners
- Logistics specialists
- Lost & Found & Info Booth Administrators
- Parking assistance
- On-site coordinator assistance
- Stroller Check Administrators
- Bouncy House Administrators
- Promotions Team members
- Street Team Members to pass out flyers & posters around Austin
- Food Bank Station Administrators

What are the benefits of becoming a volunteer?

- FREE admission to Austin Kids Day
- FREE breakfast
- FREE Vitamin Water
- FREE event T-shirt
- Special Privileges and Access

When do we have to show up?

Saturday, August 2 from 3am-4pm

What types of jobs/departments could I be working in?

see above

Will I be assigned to cleanup detail?

yes

Is there a street team to promote AKD, if so how do I join?

Yes! If you are interested in becoming a member of the street team, email info@austinkidsday.com for more information!

Do volunteers get to see the show?

when applicable

Can I request to work with a friend?

of course!

What if my question isn't answered here?

send your question to info@austinkidsday.com or call the toll free hotline at 1-800-961-7661 and we'll do our best to answer your inquiry!